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Information Security Policy

As a company that manufactures sustainable solutions in the field of e-mobility, we enjoy the trust of our customers worldwide. Our products reflect innovation, reliability, and future-readiness, and we excel with customized system solutions. Likewise, in the bulk material industry, the KIEPE brand is renowned for high-quality, well-developed products for monitoring and controlling conveyor systems.

To achieve this, we use data that exists in digital or analog forms as information, enabling us to work efficiently and customer-focused. Information is our capital and forms the basis for our business processes, innovations, and competitive advantages. Therefore, our goal is to protect these information assets from growing internal and external threats. This Information Security Policy helps us ensure a high level of information security and thereby guarantee the continuity of our company and products. It applies to all employees at all locations within the KIEPE Group. The term „information security" encompasses the following important areas:

IT-Security

IT security is an integral part of our corporate strategy, aiming to protect our technical systems and networks from threats while ensuring their functionality and reliability. We rely on proactive measures and advanced solutions to maintain the integrity and confidentiality of our data.

Data Protection

As a provider of system solutions, for example, in public transportation, we protect personal data with utmost care, both internally and externally in our products. Our primary goal is to handle the collection, storage, processing, and sharing of personal data strictly in accordance with applicable legal regulations and ethical standards. These measures and processes are continuously monitored and developed by our data protection officer.

Cybersecurity

In an era of increasing connectivity across all systems, we actively implement measures to protect our company and products from external and internal threats. We emphasize the shared responsibility of every employee for cybersecurity and strive to reduce risks to our company through continuous awareness efforts. In this context, we promote a culture of vigilance and collaboration to ensure optimal protection for our information systems, including our products and data.

Core Information Security Objectives

To ensure information security in all areas, the pursuit of the three primary protection objectives is our top priority. This applies equally to digitally stored data and information in paper form:

Information Security Policy

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Confidentiality

We ensure that only authorized individuals have access to sensitive information, protecting this data from unauthorized disclosure.

Integrity

We ensure that our data remains accurate and unchanged by protecting it from unauthorized modification, destruction, or manipulation.

Availability

We ensure that authorized users can access the required information and resources at any time without being hindered by disruptions or attacks.

Additionally, extended protection objectives such as commitment, non-repudiation, and authenticity support us in achieving the desired level of information security. To realize all these goals:

- We continuously evaluate the threat landscape of our business processes and products throughout their lifecycle.
- We promptly implement necessary risk-reducing measures.
- We inform all relevant stakeholders about IT security incidents when they arise.

At every level of our organization, we recognize the growing scope of threats. We are committed to providing the necessary resources and expanding essential competencies to effectively counter these increasing risks. In this way, KIEPE can continue to supply our customers with secure and future-ready products.

Alexander Ketterl
Chief Executive Officer

Roland Russo
Chief Operating Officer